



Warranty Protection Plans

What You Need to Know

When you choose a TechNet Professional Service Center, you choose peace of mind.

PLUS TRIP INTERRUPTION COVERAGE!

866-588-0728 | technetprofessional.com

NATIONWIDE WARRANTY PROTECTION

When you have service and repairs performed by an authorized TechNet Professional Automotive Service Center, you're covered by a nationwide limited repair warranty for 24 months or 24,000 miles, whichever comes first.

WHAT IS COVERED:

- A. Air conditioning, heating, and climate control systems
- B. Brake system(s)
- C. Clutches (clutch component or assembly repair and replacement)
- D. Electrical system(s)
- E. Emission control system(s)
- F. Engine cooling system(s)
- G. Electronic engine management system and other on-board computer systems (engine, body, brake, and suspension computers), cruise control systems
- H. Engine performance or drivability services and repair
- I. Exhaust system(s)
- J. Fuel system(s)
- K. Ignition system(s)
- L. Starting and charging systems
- M. Steering/suspension systems, wheel bearings, CV joints, half-shafts, and driveshafts
- N. Hybrid drive and 12 volt Diehard battery replacements



TRIP INTERRUPTION REIMBURSEMENT:

If your vacation or personal trip is interrupted because of the failure of a covered repair during the Warranty Period and you are more than 100 miles from home, you may qualify for reimbursement for eligible meal and lodging expenses. If Warranty repairs required an overnight stay before your vehicle could be made ready for your use, you may request reimbursement of up to one (1) claim per 12 months not to exceed a total of \$250.00 for eligible meal and lodging expenses. Contact the Administrator to submit a claim.

Warranty repair costs shall in no case exceed the costs of the original repair invoice.

AUTOMOTIVE REPAIRS EXCLUDED FROM WARRANTY:

AUTOMOTIVE REPAIRS EXCLUDED FROM WARRANTY:

This warranty does not cover repair(s) or replacement(s) except as listed in this section, "What is Covered," even though the Service Center may offer other services.

Specifically excluded are any repairs involving the removal of the engine, transmission or transaxle, or removal of internally lubricated parts and other such repairs as listed below.

I. ENGINE:

- A. Any internal repairs or replacement of internal components, or replacement of engine assembly

II. TRANSMISSION/TRANSAXLES:

- A. Automatic - Any internal repair or component replacement
- B. Manual - Any internal repair or component replacement

III. DRIVE AXLE/DIFFERENTIAL ASSEMBLY:

- A. Any repair or component replacement requiring the removal of internally lubricated components or replacement of the drive axle/differential assembly
 1. Ring gear, pinion shaft and related gears
 2. Associated bearing with above
 3. Pinion seal

IV. AUTO BODY, PAINT, MOLDING REPAIR:

- A. Any repair or materials related to auto body repair work
- B. Glass related repairs

V. REPAIRS PERFORMED ON COMMERCIAL VEHICLES WITH A LOAD CARRYING CAPACITY GREATER THAN 1 1/2 TONS

VI. TIRES, BATTERIES (excluding hybrid drive and 12 volt Diehard battery replacements)

VII. USED OR SALVAGED PARTS

VIII. PREVENTIVE MAINTENANCE SERVICES (excluding belt and hose replacement)

- A. Oil changes, fluid changes and flushes, wiper blades and filters

WHAT IS NOT COVERED BY YOUR NATIONWIDE WARRANTY

You must pay for any non-warranty service you order to be performed at the same time as the warranty service. This warranty will not apply to your repaired vehicle if it has been damaged by abnormal use, misuse, neglect, accident, alteration or "tampering with" (by other than the Service Center or its employees). The Service Center's employees and/or agents do not have authority to modify the terms of this warranty nor to make any promises in addition to those contained in this warranty.

PRIOR TO WARRANTY REPAIR, CALL:

866-588-0728

Monday - Friday 8:00am - 8:00pm (EST) | Closed Holidays

ROADSIDE ASSISTANCE

Flat tire, lost keys, empty gas tank, dead battery, or need a tow? We've made it easy for you to receive help anytime, day or night, with Roadside Assistance coverage. TechNet Professional Automotive Service Centers offer roadside assistance reimbursement with your qualifying service.

To be eligible for this coverage, all you need is an invoice from a TechNet Professional location. Maximum reimbursement amount is one-hundred-and-fifty (\$150.00) dollars per eligible incident per 365-day period.

- Towing
- Lock Out Aid
- Battery Jump Start
- Flat Tire Assistance
- Emergency Fuel Delivery



For assistance, contact the service provider of your choice.

A copy of your repair or maintenance invoice is required for reimbursement.

HOW TO RECEIVE REIMBURSEMENT

Within 60 days of the date of disablement, mail, fax or email a copy of:

1. The service receipt that includes name and address of service provider.
2. The repair invoice from your Service Center.
3. A claim form (available at technetprofessional.com)

MAIL:

TechNet Warranty Administrator
PO Box 17659
Golden, CO 80402

FAX:

866-924-3668

EMAIL:

mechclaims@sonsio.com

HOW TO OBTAIN WARRANTY SERVICE

When You Are Reasonably Able to Return to the Original Service Center:

- Return to your TechNet Professional Service Center.
- Present your copy of the original receipt for repair.

When You Are Unable to Reasonably Return to the Original Service Center:

- Call the Warranty Administrator at 866-588-0728 prior to any warranty repair work being performed.
- The Administrator will direct you to the nearest participating Service Center location.
- If there are no participating locations in your area, you may take your vehicle to a non-participating Service Center in your area.
 - If the non-participating Service Center will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice and subsequent warranty repair invoice to the Administrator for reimbursement, based on coverage terms, within 60 days of the date of the repair.

Your TechNet Professional Automotive Service Center



As a part of TechNet Professional, we offer the personalized, quality service only a locally-owned shop can provide, backed by the power of a nationwide network. We're at your service even when you're away from home.

ROAD HAZARD

Road Hazard Tire Protection provides three years of prorated coverage on your new tire purchase when offered by your authorized TechNet Professional Automotive Service Center.

WHAT IS COVERED

- Punctures
- Potholes
- Nails or glass damage
- Bruises or breaks
- Up to \$25 per tire for flat tire repair
- Up to \$75 for flat tire changing

COVERAGE TERMS

Coverage limited to the original selling price or the replacement selling price, whichever is less; and cannot exceed \$399.99 per tire. Coverage is for 36 months or down to 2/32nds treadwear, whichever comes first.

- The first year is 100% replacement
- The second year is 50% replacement
- The third year is 25% replacement

WHAT IS NOT COVERED BY ROAD HAZARD

- Defects in materials or workmanship (covered by manufacturer of tire)
- Accidents
- Off-road use
- Fire, theft, vandalism

HOW TO REQUEST REIMBURSEMENT

Submit a copy of your original invoice that clearly shows required information and a copy of paid invoice from a licensed service provider.



ROAD HAZARD

HOW TO OBTAIN WARRANTY SERVICE

LESS THAN 25 MILES/40 KILOMETERS AWAY FROM YOUR ORIGINAL SELLING DEALER:

- Contact your original selling dealer

MORE THAN 25 MILES/40 KILOMETERS AWAY FROM THE ORIGINAL DEALER:

- You must contact the Warranty Administrator at 866-588-0728 prior to any warranty repair work being performed.
- The Administrator will direct you to the nearest participating Service Center location and either reimburse the Service Center or original purchaser based on the coverage terms.
- If there are no participating locations in your area, you may take your vehicle to a non-participating Service Center in your area.
 - You must pay for the warranty service and submit a claim to the Warranty Administrator for reimbursement based on coverage terms of the plan.
- You must obtain authorization from the administrator prior to replacing a tire covered under this plan.

In the event the enrolled dealer cancels participation in the Road Hazard Program, they will continue to assume all future claims, liability and administrative duties.

You are responsible for any additional charges including, but not limited to, mounting, balancing, valve stems, taxes, disposal and miscellaneous fees.

When an eligible tire is replaced, Road Hazard Program Coverage for that tire ends. If you desire, you may purchase Road Hazard coverage for the replacement tire.



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THIS WARRANTY DOES NOT IN ANY WAY INCLUDE INCIDENTAL OR CONSEQUENTIAL DAMAGES (additional expenses which you may incur as the result of faulty repair or service). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you. This warranty gives you specific rights, and you may also have other rights, which vary from state to state.

ROADSIDE ASSISTANCE

Roadside Assistance is available to every customer who purchases parts and/or services from a TechNet Professional Automotive Service Center. It covers a maximum of **\$150 within a 365 day period** from the date on the service invoice for the vehicle listed. The following services are eligible:

- Towing
- Lock Out Aid
- Battery Jump Start
- Flat Tire Assistance
- Emergency Fuel Delivery

For assistance, contact the service provider of your choice. A copy of your repair invoice and service invoice will be required for reimbursement.

HOW TO RECEIVE REIMBURSEMENT

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FAX: 866-924-3668

EMAIL: mechclaims@sonsio.com

For complete Terms and Conditions, visit technetprofessional.com or contact your TechNet Professional Automotive Service Center.

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V. COMMERCIAL USE VEHICLES WITH A LOAD CARRYING CAPACITY OVER 1 1/2 TONS

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 - If the non-participating Service Center will not accept payment from the Warranty Administrator, you must pay for the warranty service and submit your original repair invoice and subsequent warranty repair invoice to the Administrator for reimbursement, based on coverage terms, within 60 days of the date of the repair.

As a part of TechNet Professional, we offer the personalized, quality service only a locally-owned shop can provide, backed by the power of a nationwide network. We're at your service even when you're away from home.

